

I am using Video Relay Service as my primary uses of my phone calls (incoming and outgoing calls). I would encourage to have VRS as manatory in near future. I have noticed that many hearing callers loved VRS better than TRS. I noticed that when I am using TRS after using VRS, their attidute changed due to impatient use TRS. Please consider seriously to make VRS manatory and open to all of Deaf and Hard of Hearing citizens. Thank you for your time reading my comments.